



PALLET AND MIXED PALLET DELIVERY



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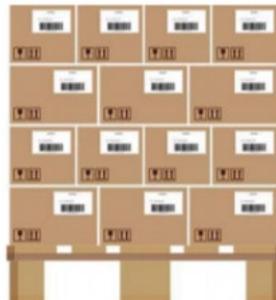


Delivery Method

If the delivery includes more than ten (10) master cartons, it must be made using EURO standard EPAL pallets (120x80 cm) in excellent condition.



Each pallet must contain the same PO number and the same QVC item number (same SKN/SKU). Logistic labels must always face outward to allow logistics operators to scan each package.



Maximum height, including the pallet: 1950 mm
Maximum weight, including the pallet: 600 kg
The pallet must be tightly and evenly wrapped on all sides



The wrap must be of a light, transparent color (not opaque) to allow visual inspection.



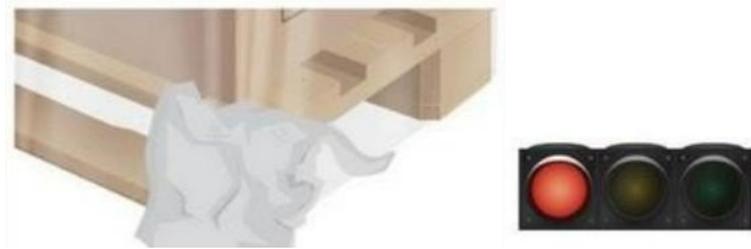
The wrap must not obstruct the pallet's fork entry space—at least 2/3 must remain clear.



The wrap must not extend under the pallet to avoid interfering with operational procedures.



It must also not be twisted around the pallet's feet/blocks (if pre-existing, it must be removed).



Ensuring the pallet's stability is mandatory for both transport and warehouse handling, and the goods must not exceed the pallet's footprint.

Pallet and expiry dates

If the pallet contains products with expiry dates, there must be a single expiry date per pallet (format: dd/mm/yyyy).

Pallet and Hazardous Goods

If the pallet contains goods classified as hazardous, the appropriate label must be placed on the external wrapping of the pallet.





Mixed Pallet

If it is not possible to meet the above requirements, mixed pallets may be delivered only by respecting the following instructions. Note that sorting costs will be charged to the supplier.

The mixed pallet must be organized by grouping the same QVC item number (same SKN/SKU) on the same level, separated from other item numbers with a cardboard divider that is visible from outside the pallet.

If products with different expiry dates are delivered on the same mixed pallet, dividers must be used to separate the different expiry dates.

Example Pallet 1: Grouping by SKN

- Blue: SKN 123456
- Green: SKN 134982
- Brown: SKN 809672



Example Pallet 2: Grouping by SKN and EXPIRY DATE

- Blue: SKN 123456 with expiry 01/01/2028
- Green: same SKN 123456 with expiry 01/01/2029
- Brown: different (or same) SKN with expiry 31/12/2029





Example Pallet 3: Grouping by SKN with SKU

If a pallet contains one master carton per different SKU/SKN, there is no sorting cost.

Example 1:

A pallet with 35 master cartons, each with a different SKU (35 unique SKUs) — no rework costs.

Example 2:

A pallet with 35 master cartons: 33 unique SKUs and 2 cartons with the same SKU — no rework costs.

****Special Cases, Especially for Footwear: Single Units**

If the purchase order contains individual article numbers (one piece per SKU), it is acceptable to place all single sales units on one pallet, properly sealed according to the relevant category guidelines.

The mixed pallet must be clearly labeled with a sheet reading "MIXED PALLET", and include the following:

**MIXED PALLET
PALLET MISTO**

1. Purchase order number
2. QVC item number
3. Quantity of each item per pallet
4. Hazardous goods label (if applicable)

Mixed pallet: costs

Mixed pallets must always be sorted in the warehouse.

Labor costs for sorting (about €15 per mixed pallet) are always charged to the supplier.

This cost applies only if all above requirements are met.

If requirements are not met, sorting may take longer and therefore incur higher costs. In such cases, both labor and any applicable penalty fees will be charged.

QVC will cover sorting costs only for a maximum of three (3) mixed pallets per delivery that meet all logistical requirements.



If up to 3 mixed pallets are delivered without meeting the requirements, labor and penalty costs will be charged.

If more than 3 mixed pallets are delivered, all sorting costs are borne by the supplier.